

HARVEY STONE

AN EXPERIENCED, ACCOMPLISHED SENIOR SCRUM MASTER

Tustin, California

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EXECUTIVE SUMMARY

An experienced, driven, and accomplished **Senior Scrum Master and Leader**, with a wealth of experience while working for leading, high-profile companies. Possesses strong leadership skills, has led a myriad of successful initiatives, and consistently meets with the highest in organizational and project expectations.

SUMMARY OF QUALIFICATIONS

- More than twenty-five years of strong experience, holding positions of increasing scope and responsibility.
- Strong background in many areas including project management, team leadership, project resource planning, solution development and deployment, risk management, Sprint planning, daily stand-up facilitation, Sprint retrospectives, Sprint reviews, product demonstration, escalation management, and performance management.
- Hard-working and driven, while highly-experienced in all aspects of Scrum leadership, has led diverse teams, and sees all projects to successful completion, on-time, within budget, and meeting all project goals.
- Experienced in leading Agile teams, and working with teams and stakeholders in the delivery of solutions which meet with consistent success, and generate measurable improvements in all business areas.

CORE COMPETENCIES

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| ▪ Senior Scrum Master | ▪ Change Management | ▪ Vendor Management |
| ▪ Agile Team Leading | ▪ Controls and Compliance | ▪ Test Automation |
| ▪ Project Leadership | ▪ SDLC Management | ▪ Talent Acquisition |
| ▪ Relationship Building | ▪ UAT & Release Management | ▪ Presentation Development |
| ▪ Project Updates | ▪ Strategic Partnerships | ▪ Management Reporting |

PROFESSIONAL EXPERIENCE

CAPITAL GROUP COMPANIES, Irvine, California

Scrum Master/Delivery Lead (2005-2023)

Directly responsible for project management, team leading, project resource planning, budget planning and administration, project roadmap development, defining business needs, developing architecture and designs, managing team workloads, seeking process improvement opportunities, project presentation development, dealing with and resolving escalated project issues, and other project leadership-related functions.

Selected Accomplishments and Initiatives:

- Served in project, product, and team leadership roles, leading two Agile teams with 15-20 professionals.
- Led a multi-million budget through entire project life cycle, creating mission-critical applications, solutions.
- Continually sought process improvement opportunities, which lowered team costs and boosted efficiency.
- Created customized sales/marketing digital content using Seismic (SaaS) sales enablement platform, and integrating it with Salesforce to drive new sales, and service existing customers.
- Spearheaded new product features for a suite of marketing and sales applications, with a 1,500 user base, enabling creation and distribution of digital content, including fund literature, proposals, and hypotheticals.
- Consolidated multiple disconnected repositories of customer data into single unified customer master using Informatica Master Data Management platform, enabling a 360-degree customer view.
- Integrated Salesforce CRM with Informatica MDM, with integration critical in providing Salesforce users with the most up to date and reliable customer profile.

- In transformational project, migrated multiple instances of Siebel for different lines of business into a single global Salesforce application to serve the needs of sales team distributed over three continents.
- As a part of scheduled monthly Salesforce release cycles, architected, designed, and delivered several new key features and enhancements.

HEALTH NET, INC., Woodland Hills, California

Staff Analyst (2002-2005)

Led development team in the building of a new Siebel CRM application modules and key integration points with backend systems. Responsible for leading day to day team activities, overseeing system rollouts, guiding new module implementation, dealing with and resolving escalated system issues, and other related functions.

- Led building of new modules, enabling company to capitalize on full application potential for boosting sales.
- Orchestrated seamless Siebel CRM rollout to three business regions not yet utilizing application, standardizing sales operations by positioning Siebel CRM as one of firm’s primary sales force application.
- Guided new module implementation, which supported Health Net broker relationships, as well as the firm’s new Dental and Vision business.

SIEBEL SYSTEMS, INC., Emeryville, California

Senior Software Engineer (1999-2002)

Was a key member for the team which built the Siebel CRM Financial Services vertical application, the firm’s first product customized to meet the business needs of major financial institutions. Responsible for interfacing with Sales and Marketing to understand customers’ business processes, collaborating with Product Management to develop application features which offered robust functionality for boosting process efficiency, information sharing, and productivity, which was instrumental in a significant increase in software sales.

- Consistently met all productivity expectations during tenure in position.
- Was a key member of dedicated, cross-functional project teams.

Additional Experience:

- *Software Engineer, Per-Se Technologies, San Jose, California (1996-1999)*

EDUCATION

- Master of Science in Engineering, The Ohio State University, Columbus, Ohio
- Bachelor of Science in Engineering, Indian Institute of Technology, Roorkee, India

PROFESSIONAL CERTIFICATIONS AND DEVELOPMENT

- Project Management Professional (PMP)
- Certified Scrum Master
- Certified Scrum Project Owner

TECHNICAL PROFICIENCY

- Salesforce CRM, Siebel CRM, Seismic Sales Enablement, Word, Excel, PowerPoint, Visio, JIRA, Confluence, and other systems and platforms.

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